

Library Project To Archive the Institute's Photographic History

The Library has undertaken a project to catalogue and ultimately archive and scan its pre-digital photographic history. Gerard Griffin has almost completed the cataloguing of this collection of over 6,000 print photographs. We will initially scan 300 of the photographs over the summer as the next stage in the process. A selection of these photographs can be viewed below.

Winter 2015

Volume 9, Issue 1



Inside this issue:

Library Survey	2
Arising from the Survey	3
IT Tralee Book Club	3
Libguides	3
1916: books and audio material in the library	3
UNESCO Chair	4
Newspaper archive	4



Clockwise from left above: Fachtna O'Reilly Jean Kennedy-Smith and Dr Sean McBride during the visit of the US Ambassador to the Institute; Donal Fitzgibbon, Mick Galwey, Micheál Ó Muircheartaigh and Donal Daly at an ITT Sports Awards event; John Murray and a student with 2FM's Larry Gogan.



Library Student / Staff Surveys

The Library staff and student surveys take place in February this year and will be e-mailed and posted on Blackboard.

Feedback on last year's survey can be found on page 2 and 3 of the Newsletter. The full survey results will be posted online. Thanks to all who responded to the survey.

Writers Inc.

The newly formed creative writing force known as Writers Inc has strategically located its noticeboard just beside our library entrance doors. Requesting anonymous submissions of no more than 300 words to be submitted no later than the 22nd of each month.

Check out their active society page for the latest speakers, workshops, retreats and audio productions, and not least their BIG plan for an end of year anthology. Lots going on in this fun creative group that directly feeds into and enhances your college writing skills, whether painful or pleasurable!

Library Staff & Student Surveys 2014

The Library carried out its annual print and online survey in May–June 2014. A summary of the main findings is outlined below. There were a total of 135 replies from Students (75% based in the North Campus and 25% based in the South Campus) and 32 replies from staff (66 % NC / 34% SC). In all there were 18 questions on the surveys. The responses to questions 5, 6, 7 & 9 are listed below. The full survey results will be made available online via the library website. In the summary below we have combined responses of Excellent or Good and taken this to reflect a positive view of the particular service. Average is listed separately; Poor and Very Poor are combined to indicate where a service could improve or where there is significant dissatisfaction with a service. Responses of N/A are not included although it is important to note that they are sometimes significant e.g. South Campus opening hours.

Library Survey responses 2014	Excellent/Good		Average		Poor/ Very Poor	
	Student	Staff	Student	Staff	Student	Staff
Please rate....						
Level of service provided by the library	84%	91%	12%	3%	4%	3%
Professionalism/helpfulness of library staff	85%	94%	9%	-	5%	-
Library staff success resolving information queries	84%	94%	9%	-	4%	-
North Campus opening hours	67%	47%	14%	25%	13%	7%
South Campus opening hours	20%	11%	20%	11%	19%	33%
The Library's communication with users	80%	97%	16%	3%	2%	-
NC Library rated as a place in which to study / work	80%	68%	11%	-	11%	-
SC Library rated as a place in which to study / work	15%	13%	13%	13%	15%	13%
The Group Study room (NC) rated as a place in which to study / work	56%	35%	12%	-	5%	-
The Cube rated as a place in which to study / work	40%	29%	25%	3%	14%	6%

Summary of 'Positive / Negative experiences'; suggestions to improve the library service

- Inadequate opening hours in the North & South Campus were by far the biggest issues for students and were also mentioned by staff. Around exam times earlier opening and later closing times was requested as well as extended Saturday opening hours.
- Negative comments about noise levels in the Cube and the South Campus; also negative comments about noise levels in the North Campus library and lack of enforcement; on the other hand there was also some criticism of the Silent Zones and too much enforcement of this rule.
- A number of complaints re: people using mobile phones in the library and eating food in the library.
- Request for more power points for laptops on both the North & South Campus.
- Requests for more PCs and more Apple Macs in the library.
- Complaints about the library being cleaned during opening hours and disruption caused as a result.

Response to issues raised

Noise - We have attempted to address this issue through:

1. Introducing the Zone system and directing library users to those areas where a low level of talking is permitted (Group Study Rooms, The Cube).
2. We introduced extra hours in the South Campus Reading Room with Security Staff during the first Semester exam times to improve the situation there.
3. Where possible a good deal of library cleaning slots have been moved to the early morning when the library is closed.

Library Staff & Student Surveys 2014 (continued)

We would remind library users that they should contact staff at the desk when there is disruptive behaviour contrary to the Zone rules for any area. We would also remind users that they can help to maintain a suitable atmosphere for work by reminding anyone being disruptive that their behaviour is not acceptable.

PC access We have continued to extend access to the 20 PCs in the NC Library Training Room in the first semester and will do so again in Semester II.

Power points We have installed some extra power points in the North Campus and will request more this year.

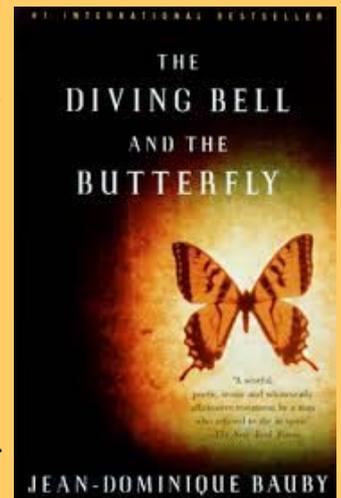
IT Tralee Staff Book Club

All staff throughout the Institute are invited to join in the new ITT Book Club, which will involve informal activities held on both the North and South Campus.

The first book chosen is *The Diving-Bell and The Butterfly* by Jean-Dominique Bauby. There are copies at the counter in the North Campus and South Campus libraries.

This book was chosen in order to create awareness of people with disabilities in society and is coinciding with the launch, by President Michael D. Higgins, of the UNESCO Chair "Transforming the Lives of People with Disabilities, their families and Community, Through Physical Education, Sport and Recreation and Fitness".

For more information on the Book Club please contact Fiona Mullins.



Libguides

The library is in the process of updating its online guides to help library users with their study. A number of subject and general purpose guides are currently available, and these will be added to. These guides contain videos, Twitter and RSS feeds as well as information on printed material and online resources available in the library. The guides are available from the **Guides** Tab on the homepage at

<http://www.library.ittralee.ie>.

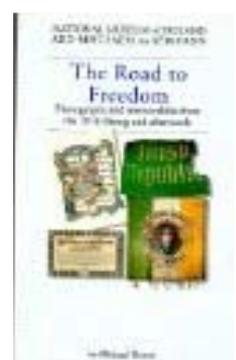
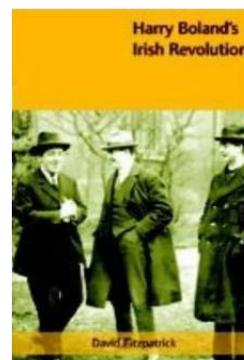
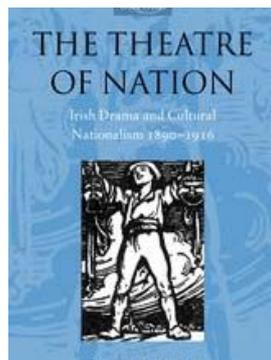
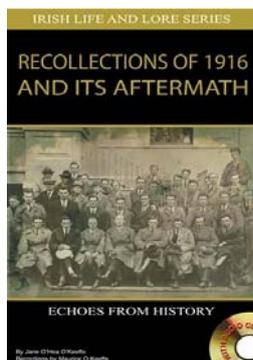
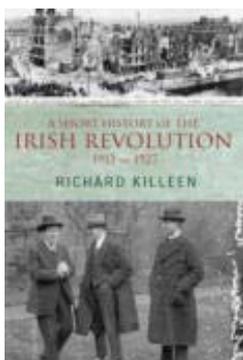
Please contact your subject librarians if you have recommendations for a particular guides.



Institute of Technology Tralee
LibGuides
Research, subject guides & useful resources



1916 — a selection of books and audio materials available in the library .



UNESCO Chair in Inclusive Physical Education, Sport, Fitness and Recreation.

In 2013 the IT, Tralee became the first third level institution in the world to receive a UNESCO Chair in Inclusive Physical Education, Sport, Fitness and Recreation.

This UNESCO chair is committed to transform the lives of people with disabilities, their families and communities through enabling their inclusion in physical education (PE), sport, fitness and recreation by education, advocacy and collaboration between higher-education institutions, federations, development organisations, service providers, users and industry.

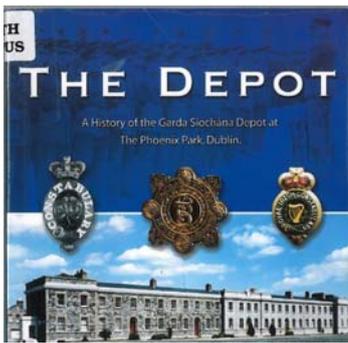
President Michael D. Higgins, will visit the Institute to launch the UNESCO Chair Project on February 24th next.



United Nations
Educational, Scientific and
Cultural Organization

Newspaper Archive: Donated by Donal O'Sullivan

Donal O'Sullivan, a retired Garda Chief Superintendent, kindly donated a collection of historic newspapers from the 1960s to 1980 and covering many key world and national events over the period. We are grateful to Donal for his extremely kind donation. Donal has written a number of books which are



available in the library, including *'The Irish constabularies, 1822-1922 : a century of policing in Ireland'* as well as *'The Depot'* and *'Church of St John the Evangelist'*. Also present in our library collection is Donal's book on District Inspector John A. Kearney, entitled *'District inspector John A. Kearney : the R.I.C. man who befriended Sir Roger Casement'*.

Display from the newspaper archives

Occupying our ground floor display area North Campus, are the thought-provoking selections by Paula O Sullivan, who was with us on work placement last summer. Paula focused on the theme of women and orphans with regard to 1970's Ireland, and with particular reference to ex-President Mary Robinson's quest to pass legislation that would help to ameliorate their lives and legal standing. Investigating Mary Robinson's 1971 Adoption Bill, the display reveals heart-breaking and searing testimonies of lives lived far from the public gaze. Please contact any member of library staff if you would like to view the newspaper archive.

Historic Front Pages From the Archive

